

Shaun Gentry

Mail: shaung@sgentry.me LI: [linkedin.com/in/shaungentry/](https://www.linkedin.com/in/shaungentry/) Web: sgentry.me

Experienced Business Intelligence / Data Analyst with seven years of proficiency in SQL, data analytics, and BI, complemented with three years of experience in database administration, data warehousing, and ETL processes.

Specialized Skills

Data Analytics	Business Intelligence (BI)
Data Visualization / Dashboarding	Structured Query Language (SQL)
Python	Database Administration
Data Privacy & Compliance	Data Governance
Data Engineering	ETL
Customer Success	Trust & Safety

Work Experience

Year

Business Intelligence Engineer, Central Arizona Supply 2023-2026

- Administrated company instances of Progress OpenEdge, Microsoft SQL Server, PostgreSQL databases and Google BigQuery Data Warehouse.
- Led in the acquisition, administration, and management of company data warehouse (Google BigQuery).
- Led in the development and administration of inhouse data stack including the replication and synchronization of data across various transactional data silos.
- Implemented and managed the BI software and reporting stack as well as aided in reporting and data analytics operations in collaboration with stakeholders and other analysts as needed.
- Responded to data production incidents and aided in fielding stakeholder requests and help desk trouble tickets as needed.

Data Analyst, ZipRecruiter 2019-2023

- Modeled, created, and managed dashboards for reporting on Key Performance Indicators (KPIs), business trends, and analysis results to communicate to stakeholders
- Aided in building and maintaining intermediary tables used in ad hoc reporting and analysis
- Directly communicated and collaborated with stakeholders, including project managers, to manage reporting needs and ongoing analysis to support business insights.
- Performed retention analyses (running and comprehensive) on various segments of Enterprise customers totaling yearly revenue in excess of \$200MM to identify trends in revenue/accounts retention and potential drivers of churn.
- Worked with Data Science and Machine Learning teams in managing the random sampling and labeling of large datasets to inform predictive models.

Marketplace Compliance Specialist, ZipRecruiter 2018-2019

- Monitored and reviewed accounts to ensure account compliance with service ToU as well as state, federal, and international laws.

- Utilized multiple private and public resources such as “emailage”, Secretary of State portals, UK Companies House, and Canada Federal Corporation Registry to perform investigatory reviews of accounts.
- Assisted in monitoring and maintaining company and partner compliance with Data Privacy and Protection laws (including, but not limited to, CCPA and GDPR)
- Collaborated with other teams in developing best methods and practices to maintain compliance with national and international Data Privacy laws and mitigate risk.
- Received, interpreted, and processed various types of data access requests including, but not limited to, Data Subject Access Requests (DSARs) and court-issued subpoenas in a timely manner with little to no margin for error.

Customer Success Specialist, ZipRecruiter 2016-2017

Performance Coach, Arris 2015-2016

Technical Support/Escalations Support Agent, Arris 2014-2015

Education **Year**

Arizona State University 2016-2019
Bachelors, Software Engineering

Stark State College of Technology 2012-2014
Associates, Information Technology

Certificates **Year**



Google 5-Day Gen AI Intensive Course Certificate 2025
<https://www.kaggle.com/certification/badges/shaungentry/96>



Google Data Analytics Professional Certificate 2024
https://www.credly.com/badges/9b8df225-5e6f-4d1b-b37f-1886ee76ada6/public_url

Honors **Year**

Golden Key International Honor Society, Arizona State University 2017-Present

Dean’s List, Arizona State University 2016-2019

Dean’s List, University of Advancing Technology 2014-2016

Phi Theta Kappa International Honor Society, Stark State College 2013-Present

President’s List, Stark State College 2012-2014